inTouch800 *pricing*
web call back service

inTouch800 *Professional*

inTouch800 Professional offers real time call statistics and management information in an easy to view GUI or as a downloadable CSV file. The account also gives the administrator access to the 'Guard' security feature and full and unrestricted access to the timetable, providing out-of-hours coverage and multiple destination numbers.

Account set-up charge	£399
Minimum call spend per month	£10
Call charges - UK fixed line	3.4p per minute
UK Mobile	20p per minute

inTouch800 *call centre*

inTouch800 Call Centre offers the same features as inTouch800 Professional, but is specifically designed for organisations that have a front-of-house call menu requiring caller input to navigate to the correct department.

Account set-up charge	£399
Minimum call spend per month	£10
Call charges - UK fixed line	3.4p per minute
UK Mobile	20p per minute

inTouch800 ENTERPRISE

inTouch800 Enterprise is designed for organisations that wish to manage several accounts on different web sites, perhaps in multiple countries. An unrestricted online administration area enables the account manager to create and edit as many call-back buttons as they require at no addition cost. The account has a global information management facility giving real time statistical analysis information in CSV or XML formats.

Account set-up charge	£4999
Service Charge per month	£100
Call charges - UK fixed line	3.4p per minute
UK Mobile	20p per minute

Optional Modules

		Set-up Charge	Service Fees
Text Trigger Module Let your customers request a free call-back via SMS text message, increasing your marketing response from mobile users who often cannot make free calls from their handsets.		POA	£50 per month per 5-digit shared short code
eCommerce Module Increase your sales by capturing customers who aren't comfortable paying online and encouraging them to pay by telephone.		POA	POA
Multiple Destinations This inTouch800 module allows a single account to distribute your calls to multiple telephone numbers within your organisation or call centres.		POA	Nil

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